

Reza Neyzan

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Seasoned information technology professional with 15+ years of experience with solid skills, knowledge and expertise in web design, online platforms implementation, system administration, and project management.

Currently looking for career opportunity in a company or organization in Toronto where my expertise is useful for their business process.

Please check out my website for more information: <https://neyzan.ca>

Work Experience

Creative Web Designer

Gamma App Group - Toronto, ON

June 2023 to Present

- Collaborated with clients and cross-functional teams to design and develop custom online platform and websites that met their specific needs.
- Translated client requirements into responsive and visually appealing web designs.
- Implemented cutting-edge web technologies to optimize user engagement and website performance.
- Utilized HTML, CSS, and JavaScript to bring designs to life and ensure optimal functionality.
- Conducted user testing and implemented UX improvements to enhance user satisfaction.

Online Systems Specialist

Faralogic - Tehrān

January 2017 to May 2023

- Delivered comprehensive and effective web development solutions leveraging deep domain expertise, experience, and technical skills to serve hundreds of customers.
- Managed and optimized diverse projects and delivered successful outcomes to exceed key performance indicators (KPIs).
- Proficiency in online platforms administration, knowledge of web development frameworks, experience in server management and strong understanding of user interface and experience (UI/UX) principles driving measurable results to achieve tangible outcomes in projects.
- Adapt new technologies and industry trends by staying up-to-date with the latest developments in online platforms helped ensuring projects remained efficient and met the ever-increasing needs of clients.
- Managing and supporting hundreds of projects and obtaining 90% customer satisfaction in order to maintain their business and also take care of their data in cloud platforms.
- Project Planning, Estimation, Scheduling, Resource Management, Quality, Risks and Stakeholder management.
- Valued problem solver to solve complex situations with innovative solutions.
- Migrated many customers from legacy systems to state of art solutions to reduce TCO by 10% and increase ROI by 20% at Confidential.

Principal Digital Signage Lead

CloudVariant - Kuala Lumpur

January 2012 to December 2017

- Brought digital signage systems to various businesses with the purpose of enhancing effective communication and engagement with their audiences. prepare the necessary infrastructure and setup the appropriate platform to ensure the success of projects.
- Provided valuable insights and technical recommendations on all aspects of digital signage efforts. This expertise included infrastructure preparation, hardware selection, software integration, content creation, network connectivity and security considerations.
- Creating and managing a production pipeline to delivering content to cloud displays. This involves coordinating the production process, collaborating with content creators, designers, and other stakeholders to ensure timely delivery of engaging and relevant content for the digital signage displays.
- Develop and deliver professional services offerings to address customer technical and business needs.
- Deliver on-site and remote monitoring cloud DS systems.
- Define, Prototype, Prepare, Enable, Execute and Deploy Content to DS platforms.
- Make and communicate all technical decisions, from planning to implementation, optimization and customization of cloud DS technology at each phase.
- Collaborate with C-level positions to define and communicate direction, priority, action and all other work-related items.

IT System Administrator

ISQI System Iran Standard & Quality - Tehran, Iran

January 2009 to December 2012

- Developed a platform to complete daily tasks, reducing the time for completion from 1+ hr to 10-minutes.
- Created an effective and productive online documentation platform to help employees resolve daily issues.
- Served as the Tier-2 point of contact for researching, diagnosing, documenting, and resolving various issues.
- Configured, installed, and maintained hardware and software equipment, including network appliances, while upgrading 250 workstations' operating systems at 5 locations to maintain efficiency.
- Collaborated with 10+ vendors to manage licensing/ maintenance agreements and resolve IT-related issues.
- Trained over 400 employees on using Google Apps, imparting necessary knowledge, skills, and expertise.

IT Specialist

FULMEN Implementer of power - Tehran, Iran

January 2006 to December 2009

Field of industry: Power Electrical Manufacturing Company.

Webmaster

RNT - Tehran, Iran

January 2004 to December 2006

Field of Industry: Creative Agency

Education

Bachelor Degree in Computer Science

Azad University of Tehran - Tehran, Iran

September 1997 to March 2001

Skills

- Operating systems (10+ years)
- Cloud systems consultant (6 years)
- Cloud service integration (6 years)
- IT project management (10+ years)
- System administration (10+ years)
- HTML5/CSS/JS (7 years)
- Web services (10+ years)
- Online platforms production (7 years)
- UI/UX design (8 years)
- Web design (10+ years)

Certifications and Licenses

MCITP

October 2013 to Present

Microsoft Technology Specialist

MCITP2008